

## What is a benefit summary?

This is a summary of what the plan does and does not cover. This summary can also help you understand your share of the costs. It's always best to review your Certificate of Coverage (COC) and check your coverage before getting any health services, when possible.

## What are the benefits of the Choice Plus Plan?

### Get more protection with a national network and out-of-network coverage.

A network is a group of health care providers and facilities that have a contract with UnitedHealthcare. You can receive care and services from anyone in or out of our network, but you save money when you use the network.

- > **There's coverage if you need to go out of the network.** Out-of-network means that a provider does not have a contract with us. Choose what's best for you. Just remember out-of-network providers will likely charge you more.
- > **There's no need to choose a primary care provider (PCP) or get referrals to see a specialist.** Consider a PCP; they can be helpful in managing your care.
- > **Preventive care is covered 100% in our network.**

### Are you a member?

Easily manage your benefits online at [myuhc.com](http://myuhc.com) and on the go with the **UnitedHealthcare Health4Me™** mobile app.

For questions, call the member phone number on your health plan ID card.

**Not enrolled yet?** Learn more about this plan and search for network doctors or hospitals at [welcometouhc.com/choiceplus](http://welcometouhc.com/choiceplus) or call **1-866-873-3903**, TTY **711**, 8 a.m. to 8 p.m. local time, Monday through Friday.

## Benefits At-A-Glance

### What you may pay for network care

This chart is a simple summary of the costs you may have to pay when you receive care in the network. It doesn't include all of the deductibles and co-payments you may have to pay. You can find more benefit details beginning on page 2.

| Co-payment<br>(Your cost for an office visit) | Individual Deductible<br>(Your cost before the plan starts to pay) | Co-insurance<br>(Your cost share after the deductible) |
|---|--|--|
| \$ 0  | \$ 2,000   | 20%  |

This Benefit Summary is to highlight your Benefits. Don't use this document to understand your exact coverage for certain conditions. If this Benefit Summary conflicts with the Certificate of Coverage (COC), Riders, and/or Amendments, those documents are correct. Review your COC for an exact description of the services and supplies that are and are not covered, those which are excluded or limited, and other terms and conditions of coverage.



## Your Costs

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In addition to your premium (monthly) payments paid by you or your employer, you are responsible for paying these costs.

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### Your cost if you use Network Benefits

### Your cost if you use Out-of-Network Benefits

#### Deductible

##### What is a deductible?

The deductible is the amount you have to pay for covered health care services (common medical event) before your health plan begins to pay. The deductible may not apply to all services. You may have more than one type of deductible.

- > Your co-pays don't count towards meeting the deductible unless otherwise described within the specific common medical event.
- > All individual deductible amounts will count towards meeting the family deductible, but an individual will not have to pay more than the individual deductible amount.

|                                 |                   |                  |
|---------------------------------|-------------------|------------------|
| Medical Deductible - Individual | \$ 2,000 per year | \$2,000 per year |
| Medical Deductible - Family     | \$ 4,000 per year | \$4,000 per year |

#### Out-of-Pocket Limit

##### What is an out-of-pocket limit?

The most you pay during a policy year before your health plan begins to pay 100%. Once you reach the out-of-pocket limit, your health plan will pay for all covered services. This will not include any amounts over the amount we allow when you see an out-of-network provider.

- > All individual out-of-pocket limit amounts will count towards meeting the family out-of-pocket limit, but an individual will not have to pay more than the individual out-of-pocket limit amount.
- > Your co-pays, co-insurance and deductibles (including pharmacy) count towards meeting the out-of-pocket limit.

|                                  |                   |                   |
|----------------------------------|-------------------|-------------------|
| Out-of-Pocket Limit - Individual | \$ 2,000 per year | \$10,000 per year |
| Out-of-Pocket Limit - Family     | \$ 4,000 per year | \$20,000 per year |

## **Your Costs**

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### **What is co-insurance?**

Co-insurance is your share of the costs of a covered health care service, calculated as a percent (for example, 20%) of the allowed amount for the service. You pay co-insurance plus any deductibles you owe. Co-insurance is not the same as a co-payment (or co-pay).

### **What is a co-payment?**

A co-payment (co-pay) is a fixed amount (for example, \$15) you pay for a covered health care service, usually when you receive the service. You will pay a co-pay or the allowed amount, whichever is less. The amount can vary by the type of covered health care service. Please see the specific common medical event to see if a co-pay applies and how much you have to pay.

### **What is Prior Authorization?**

Prior Authorization is getting approval before you can get access to medicine or services. Services that require prior authorization are noted in the list of Common Medical Events. To get approval, call the member phone number on your health plan ID card.

### **Want more information?**

Find additional definitions in the glossary at [justplainclear.com](http://justplainclear.com).

## Your Costs

Following is a list of services that your plan covers in alphabetical order. In addition to your premium (monthly) payments paid by you or your employer, you are responsible for paying these costs.

| Common Medical Event   | Your cost if you use Network Benefits  | Your cost if you use Out-of-Network Benefits                         |
|--|--|--|
| <b>Ambulance Services - Emergency</b>  |  |  |
|  | 20% co-insurance, after the medical deductible has been met.                 | 20% co-insurance, after the network medical deductible has been met. |
|  | Prior Authorization is required for Non-Emergency Ambulance.                 | Prior Authorization is required for Non-Emergency Ambulance.         |
| <b>Breast Cancer Services</b>  |  |  |
|  | The amount you pay is based on where the covered health service is provided. |  |
|  | Prior Authorization is required for certain services.                        | Prior Authorization is required for certain services.                |
| <b>Clinical Trials</b>   |  |  |
|  | The amount you pay is based on where the covered health service is provided. |  |
|  | Prior Authorization is required.   | Prior Authorization is required.                                     |
| <b>Congenital Heart Disease (CHD) Surgeries</b>  |  |  |
|  | 20% co-insurance, after the medical deductible has been met.                 | 40% co-insurance, after the medical deductible has been met.         |
|  |  | Prior Authorization is required.                                     |
| <b>Dental Anesthesia Services</b>  |  |  |
| Limited to Covered Persons who are one of the following: A child under seven years of age. A person who is developmentally disabled, regardless of age. A person whose health is compromised and for whom general anesthesia is required, regardless of age. | 20% co-insurance, after the medical deductible has been met.                 | 40% co-insurance, after the medical deductible has been met.         |
|  |  | Prior Authorization is required.                                     |
| <b>Dental Services - Accident Only</b>   |  |  |
|  | 20% co-insurance, after the medical deductible has been met.                 | 20% co-insurance, after the network medical deductible has been met. |
|  | Prior Authorization is required.   | Prior Authorization is required.                                     |

## Your Costs

| Common Medical Event  | Your cost if you use Network Benefits   | Your cost if you use Out-of-Network Benefits  |
|---|---|---|
| <b>Diabetes Services</b>  |   |   |
| Diabetes Self Management and Training/Diabetic Eye Examinations/ Foot Care:   | The amount you pay is based on where the covered health service is provided.  | Prior Authorization is required for Durable Medical Equipment that costs more than \$1,000.   |
| <b>Diabetes Treatment</b>   |   |   |
| Coverage for diabetes equipment and supplies, prescription items and diabetes self-management training programs when provided by or under the direction of a Physician. | The amount you pay is based on where the covered health service is provided.<br><br>Benefits for diabetes supplies will be the same as those stated in the Outpatient Prescription Drug Rider.<br><br>Prior Authorization is required for certain services. | Prior Authorization is required for certain services.   |
| <b>Durable Medical Equipment</b>  |   |   |
| Limited to a single purchase of a type of Durable Medical Equipment (including repair and replacement) every 3 years. This limit does not apply to wound vacuums.       | 20% co-insurance, after the medical deductible has been met.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for Durable Medical Equipment that costs more than \$1,000. |
| <b>Emergency Health Services - Outpatient</b>   |   |   |
|   | \$ 250 co-pay per visit. A deductible does not apply.   | \$ 250 co-pay per visit. A deductible does not apply.<br><br>Notification is required if confined in an Out-of-Network Hospital.                                |
| <b>Hearing Aids</b>   |   |   |
| Limited to \$2,500 per year and a single purchase (including repair and replacement) per hearing impaired ear every 3 years.  | 20% co-insurance, after the medical deductible has been met.  | 40% co-insurance, after the medical deductible has been met.  |
| <b>Home Health Care</b>   |   |   |
| Limited to 100 visits per year.   | 20% co-insurance, after the medical deductible has been met.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required.  |

## Your Costs

| <b>Common Medical Event</b>   | <b>Your cost if you use Network Benefits</b>   | <b>Your cost if you use Out-of-Network Benefits</b>   |
|---|--|---|
| <b>Hospice Care</b>   | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for Inpatient Stay.   |
| <b>Hospital - Inpatient Stay</b>  | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required.                      |
| <b>Lab, X-Ray and Diagnostics - Outpatient</b>  | You pay nothing. A deductible does not apply.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for certain services. |
| <b>Lab, X-Ray and Major Diagnostics - CT, PET, MRI, MRA and Nuclear Medicine - Outpatient</b> | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required.                      |
| <b>Mastectomy Services</b>  | The amount you pay is based on where the covered health service is provided.<br><br>Prior Authorization is required for certain services | Prior Authorization is required for certain services  |
| <b>Mental Health Services</b>   |  |   |
| Inpatient:  | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.  |
| Outpatient:   | You pay nothing. A deductible does not apply.  | 40% co-insurance, after the medical deductible has been met.  |
| Partial Hospitalization/Intensive Outpatient Treatment:                                       | You pay nothing. A deductible does not apply.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for certain services. |
| <b>Off-Label Drug Use and Experimental or Investigational Services</b>                        | The amount you pay is based on where the covered health service is provided.   |   |
| <b>Osteoporosis Services</b>  | The amount you pay is based on where the covered health service is provided.   |   |

## Your Costs

| Common Medical Event   | Your cost if you use Network Benefits  | Your cost if you use Out-of-Network Benefits   |
|--|--|--|
| <b>Ostomy Supplies</b>   |  |  |
|  | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.   |
| <b>Pharmaceutical Products - Outpatient</b>  |  |  |
| This includes medications given at a doctor's office, or in a Covered Person's home.   | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.   |
| <b>Phenylketonuria (PKU) Treatment</b>   |  |  |
|  | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required.   |
| <b>Physician Fees for Surgical and Medical Services</b>  |  |  |
|  | 20% co-insurance, after the medical deductible has been met.   | 40% co-insurance, after the medical deductible has been met.   |
| <b>Physician's Office Services</b>   |  |  |
| Primary Physician Office Visit   | You pay nothing. A deductible does not apply.  | 40% co-insurance, after the medical deductible has been met.   |
| Specialist Physician Office Visit  | You pay nothing. A deductible does not apply.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for Breast Cancer Genetic Test Counseling (BRCA) for women at higher risk for breast cancer.   |
| Additional co-pays, deductible, or co-insurance may apply when you receive other services at your physician's office. For example, surgery.  |  |  |
| <b>Pregnancy - Maternity Services</b>  |  |  |
| We pay for Covered Health Services incurred if you participate in the Expanded Alpha Feto Protein (AFP) program, a statewide prenatal testing program administered by the State Department of Health Services. | The amount you pay is based on where the covered health service is provided. Prenatal care office visits received from a Network provider are covered without cost sharing during the entire course of the Covered Person's pregnancy. | The amount you pay is based on where the covered health service is provided.<br><br>Prior Authorization is required if the stay in the hospital is longer than 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery. |
| <b>Prescription Drug Benefits</b>  |  |  |
| Prescription drug benefits are shown in the Prescription Drug benefit summary.   |  |  |



## Your Costs

| Common Medical Event   | Your cost if you use Network Benefits  | Your cost if you use Out-of-Network Benefits   |
|--|--|--|
| <b>Preventive Care Services</b>  |  |  |
| Physician Office Services, Scopic Procedures, Lab, X-Ray or other preventive tests.  | You pay nothing. A deductible does not apply.                                | Out-of-Network Benefits are not available.   |
| Certain preventive care services are provided as specified by the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services are based on your age, gender and other health factors. UnitedHealthcare also covers other routine services that may require a co-pay, co-insurance or deductible. |  |  |
| <b>Prosthetic Devices</b>  |  |  |
|  | 20% co-insurance, after the medical deductible has been met.                 | 40% co-insurance, after the medical deductible has been met.                         |
|  |  | Prior Authorization is required for Prosthetic Devices that costs more than \$1,000. |
| <b>Prosthetic Devices - Laryngectomy</b>   |  |  |
|  | The amount you pay is based on where the covered health service is provided. |  |
|  | Prior Authorization is required for certain services.                        | Prior Authorization is required for certain services.                                |
| <b>Reconstructive Procedures</b>   |  |  |
|  | The amount you pay is based on where the covered health service is provided. |  |
|  |  | Prior Authorization is required.   |

## Your Costs

| Common Medical Event  | Your cost if you use Network Benefits                               | Your cost if you use Out-of-Network Benefits                        |
|---|---|---|
| <b>Rehabilitation and Habilitative Services - Outpatient Therapy and Manipulative Treatment</b>   |   |   |
| <p>Limited to:</p> <ul style="list-style-type: none"> <li>20 visits of physical therapy.</li> <li>20 visits of occupational therapy.</li> <li>20 visits of speech therapy.</li> <li>20 visits of pulmonary rehabilitation.</li> <li>36 visits of cardiac rehabilitation.</li> <li>30 visits of post-cochlear implant aural therapy.</li> <li>20 visits of cognitive rehabilitation therapy.</li> <li>20 visits of manipulative treatments.</li> </ul> <p>Visit limits are not applied to occupational therapy, physical therapy or speech therapy for the Medically Necessary treatment of a health condition, including pervasive developmental disorder or Autism Spectrum Disorders.</p> | <p>\$ You pay nothing. A deductible does not apply.</p>             | <p>40% co-insurance, after the medical deductible has been met.</p> |
| <p>Prior Authorization is required for certain services.</p>  |   |   |
| <b>Scopic Procedures - Outpatient Diagnostic and Therapeutic</b>  |   |   |
| <p>Diagnostic/therapeutic scopic procedures include, but are not limited to colonoscopy, sigmoidoscopy and endoscopy.</p>   | <p>20% co-insurance, after the medical deductible has been met.</p> | <p>40% co-insurance, after the medical deductible has been met.</p> |
| <b>Skilled Nursing Facility / Inpatient Rehabilitation Facility Services</b>  |   |   |
| <p>Limited to 60 days per year.</p>   | <p>20% co-insurance, after the medical deductible has been met.</p> | <p>20% co-insurance, after the medical deductible has been met.</p> |
| <p>Prior Authorization is required.</p>   |   |   |
| <b>Substance Use Disorder Services</b>  |   |   |
| <p>Inpatient:</p>   | <p>20% co-insurance, after the medical deductible has been met.</p> | <p>40% co-insurance, after the medical deductible has been met.</p> |
| <p>Outpatient:</p>  | <p>You pay nothing. A deductible does not apply.</p>                | <p>40% co-insurance, after the medical deductible has been met.</p> |
| <p>Partial Hospitalization/Intensive Outpatient Treatment:</p>  | <p>You pay nothing. A deductible does not apply.</p>                | <p>40% co-insurance, after the medical deductible has been met.</p> |
| <p>Prior Authorization is required for certain services.</p>  |   |   |

## Your Costs

| Common Medical Event   | Your cost if you use Network Benefits   | Your cost if you use Out-of-Network Benefits  |
|--|---|---|
| <b>Surgery - Outpatient</b>  |   |   |
|  | 20% co-insurance, after the medical deductible has been met.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for certain services. |
| <b>Telehealth Services</b>   |   |   |
|  | The amount you pay is based on where the covered health service is provided.  |   |
| <b>Temporomandibular Joint Services</b>  |   |   |
|  | The amount you pay is based on where the covered health service is provided.<br><br>Prior Authorization is required for Inpatient Stay. |   |
| <b>Therapeutic Treatments - Outpatient</b>   |   |   |
| Therapeutic treatments include, but are not limited to dialysis, intravenous chemotherapy, intravenous infusion, medical education services and radiation oncology.  | 20% co-insurance, after the medical deductible has been met.  | 40% co-insurance, after the medical deductible has been met.<br><br>Prior Authorization is required for certain services. |
| <b>Transplantation Services</b>  |   |   |
| Network Benefits must be received at a designated facility.  | The amount you pay is based on where the covered health service is provided.<br><br>Prior Authorization is required.                    | Out-of-Network Benefits are not available.  |
| <b>Urgent Care Center Services</b>   |   |   |
| Additional co-pays, deductible, or co-insurance may apply when you receive other services at the urgent care facility. For example, surgery.   | \$50 co-pay per visit. A deductible does not apply.   | 40% co-insurance, after the medical deductible has been met.  |
| <b>Virtual Visits</b>  |   |   |
| Network Benefits are available only when services are delivered through a Designated Virtual Visit Network Provider. Find a Designated Virtual Visit Network Provider Group at myuhc.com or by calling Customer Care at the telephone number on your ID card. Access to Virtual Visits and prescription services may not be available in all states or for all groups. | You pay nothing. A deductible does not apply.   | Out-of-Network Benefits are not available.  |

## Your Costs

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### Common Medical Event

### Your cost if you use Network Benefits

### Your cost if you use Out-of-Network Benefits

#### Vision Examination

Find a listing of Spectera Eyecare Network Vision Care Providers at [myuhcvision.com](http://myuhcvision.com).

Limited to 1 exam every 24 months.

You pay nothing. A deductible does not apply.

Out-of-Network Benefits are not available.

## Services your plan does not cover (Exclusions)

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It is recommended that you review your COC, Amendments and Riders for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

### Alternative Treatments

Acupressure; acupuncture; aromatherapy; hypnotism; massage therapy; rolfing; art therapy, music therapy, dance therapy, horseback therapy; and other forms of alternative treatment as defined by the National Center for Complementary and Alternative Medicine (NCCAM) of the National Institutes of Health. This exclusion does not apply to Manipulative Treatment and non-manipulative osteopathic care for which Benefits are provided as described in Section 1 of the COC.

### Dental

Dental care (which includes dental X-rays, supplies and appliances and all associated expenses, including hospitalizations and anesthesia). This exclusion does not apply to general anesthesia and associated Hospital or Alternate Facility charges for which Benefits are provided as described under Dental Anesthesia Services in Section 1 of the COC. This exclusion does not apply to accident-related dental services for which Benefits are provided as described under Dental Services - Accident Only in Section 1 of the COC. This exclusion does not apply to dental care (oral examination, X-rays, extractions and non-surgical elimination of oral infection) required for the direct treatment of a medical condition for which Benefits are available under the Policy, limited to: Transplant preparation; prior to initiation of immunosuppressive drugs; the direct treatment of an acute traumatic health condition, cancer or cleft palate. Dental care that is required to treat the effects of a medical condition, but that is not necessary to directly treat the medical condition, is excluded. Examples include treatment of dental caries resulting from dry mouth after radiation treatment or as a result of medication. Endodontics, periodontal surgery and restorative treatment are excluded. Preventive care, diagnosis, treatment of or related to the teeth, jawbones or gums. Examples include: extraction, restoration and replacement of teeth; medical or surgical treatments of dental conditions. This exclusion does not apply to accidental-related dental services for which Benefits are provided as described under Dental Services - Accidental Only in Section 1 of the COC. Dental implants, bone grafts and other implant-related procedures. This exclusion does not apply to accident-related dental services for which Benefits are provided as described under Dental Services - Accident Only in Section 1 of the COC. Dental braces (orthodontics). This exclusion does not apply to orthodontic services that are an integral part of reconstructive surgery for cleft palate procedures as described under Reconstructive Procedures in Section 1 of the COC. Treatment of congenitally missing, malpositioned, or supernumerary teeth. This exclusion does not apply to dental or orthodontic services that are an integral part of reconstructive surgery for cleft palate procedures as described under Reconstructive Procedures in Section 1 of the COC.

### Devices, Appliances and Prosthetics

Devices used specifically as safety items or to affect performance in sports-related activities. Orthotic appliances that straighten or re-shape a body part. Examples include foot orthotics and some types of braces, including over-the-counter orthotic braces. Cranial banding. The following items are excluded, even if prescribed by a Physician: blood pressure cuff/monitor; enuresis alarm; non-wearable external defibrillator; trusses and ultrasonic nebulizers. Devices and computers to assist in communication and speech except for prosthetic devices incident to a laryngectomy for which Benefits are provided as described under Prosthetic Devices - Laryngectomy in Section 1 of the COC and speech aid devices and tracheo-esophageal voice devices for which Benefits are provided as described under Durable Medical Equipment in Section 1 of the COC. Oral appliances for snoring. Repairs to prosthetic devices due to misuse, malicious damage or gross neglect. Replacement of prosthetic devices due to misuse, malicious damage or gross neglect or to replace lost or stolen items.

## Services your plan does not cover (Exclusions)

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### Drugs

Prescription drug products for use outside of a healthcare setting that are filled by a prescription order or refill (i.e. a supply of prescription drug products for home/personal use). This exclusion does not apply if the Policy includes an Outpatient Prescription Drug Rider. Self-injectable medications, except those needed to treat diabetes. This exclusion does not apply to medications which, due to their characteristics, must typically be administered or directly supervised by a qualified provider or licensed/certified health professional in an outpatient setting. Non-injectable medications given in a Physician's office. This exclusion does not apply to non-injectable medications that are required in an Emergency and consumed in the Physician's office. Over-the-counter drugs and treatments. This exclusion does not apply to prescribed over-the-counter FDA-approved contraceptives or over-the-counter medications that have an A or B recommendation from the U.S. Preventive Services Task Force (USPSTF) when prescribed by a Network provider for which Benefits are available, without cost sharing, as described under Preventive Care Services in Section 1 of the COC. Growth hormone therapy. New Pharmaceutical Products and/or new dosage forms until the date they are reviewed.

### Experimental, Investigational or Unproven Services

Experimental or Investigational and Unproven Services and all services related to Experimental or Investigational and Unproven Services are excluded except Benefits provided for clinical trials for cancer and for Experimental or Investigational Services and Unproven Services as defined under Section 9: Defined Terms and except that coverage which is provided for an FDA-approved drug prescribed for a use that is different from the use for which the FDA approved it, when needed for treatment of a chronic and seriously debilitating or Life-Threatening condition. The drug must appear on the formulary list, if applicable. The drug must be recognized for treatment of the condition for which the drug is being prescribed by any of the following: (1) the American Hospital Formulary Service's Drug Information; (2) one of the following compendia, if recognized by the federal Centers for Medicare and Medicaid Services as part of an anticancer chemotherapeutic regimen: Elsevier Gold Standard's Clinical Pharmacology, National Comprehensive Cancer Network Drug and Biologics Compendium, or Thomson Micromedex DrugDex; or (3) it is recommended by two clinical studies or review articles in major peer reviewed professional journals. However, there is no coverage for any drug that the FDA or a major peer reviewed medical journal has determined to be contraindicated for the specific treatment for which the drug has been prescribed. This exclusion does not apply to Covered Health Services provided during a clinical trial for which Benefits are provided as described under Clinical Trials in Section 1 of the COC.

### Foot Care

Routine foot care. Examples include the cutting or removal of corns and calluses. This exclusion does not apply to preventive foot care for Covered Persons with diabetes for which Benefits are provided as described under Diabetes Services in Section 1 of the COC. Nail trimming, cutting, or debriding. Hygienic and preventive maintenance foot care. Examples include: cleaning and soaking the feet; applying skin creams in order to maintain skin tone. This exclusion does not apply to preventive foot care for Covered Persons who are at risk of neurological or vascular disease arising from diseases such as diabetes. Treatment of flat feet. Treatment of subluxation of the foot. Shoes. This exclusion does not apply to shoes for which Benefits are provided as described under Diabetes Treatment in Section 1 of the COC. Shoe orthotics. This exclusion does not apply to shoes for which Benefits are provided as described under Specialized Footwear in Section 1 of the COC. Shoe inserts. This exclusion does not apply to shoes for which Benefits are provided as described under Diabetes Treatment in Section 1 of the COC. Arch supports. This exclusion does not apply to shoes for which Benefits are provided as described under Diabetes Treatment in Section 1 of the COC.

## Services your plan does not cover (Exclusions)

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### Medical Supplies

Prescribed or non-prescribed medical supplies and disposable supplies. Examples include: compression stockings, ace bandages, gauze and dressings, urinary catheters. This exclusion does not apply to:

- Prosthetic devices incident to a laryngectomy for which Benefits are provided as described under Prosthetic Devices - Laryngectomy in Section 1 of the COC.
- Disposable supplies necessary for the effective use of Durable Medical Equipment for which Benefits are provided as described under Durable Medical Equipment in Section 1 of the COC.
- Diabetic supplies for which Benefits are provided as described under Diabetes Treatment in Section 1 of the COC.
- Ostomy supplies for which Benefits are provided as described under Ostomy Supplies in Section 1 of the COC.

Tubing and masks, except when used with Durable Medical Equipment as described under Durable Medical Equipment in Section 1 of the COC.

### Mental Health

Services performed in connection with conditions not classified as mental disorders in the current edition of the Diagnostic and Statistical Manual of Mental Disorders by the American Psychiatric Association. Only Mental Health Services as treatments for R & T code conditions as listed in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association chapters entitled "Medication-Induced Movement Disorders and Other Adverse Effects of Medication" and "Other Conditions That May Be a Focus of Clinical Attention" are excluded. Educational services that are focused solely on primarily building skills and capabilities in communication, social interaction and learning. This exclusion for behavioral services does not apply to conditions defined as Autism Spectrum Disorders, Severe Mental Illness or Serious Emotional Disturbances in Section 9 of the COC. Tuition for or services that are school-based for children and adolescents under the Individuals with Disabilities Education Act. Mental Health Services as a treatment for other conditions that may be a focus of clinical attention as listed in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, which we determine to be all of the following:

- Medically Necessary.
- Described as a Covered Health Service in Section 1 of the COC and in the Schedule of Benefits.
- Not otherwise excluded in Section 2 of the COC.

### Nutrition

Individual and group nutritional counseling. This exclusion does not apply to medical nutritional education services that are provided by appropriately licensed or registered health care professionals when both of the following are true:

- Nutritional education is required for a disease in which patient self-management is an important component of treatment.
- There exists a knowledge deficit regarding the disease which requires the intervention of a trained health professional.

Enteral feedings, even if the sole source of nutrition, except as described under Phenylketonuria (PKU) Treatment in Section 1 of the COC. Infant formula and donor breast milk. Nutritional or cosmetic therapy using high dose or mega quantities of vitamins, minerals or elements and other nutrition-based therapy. Examples include supplements, electrolytes, and foods of any kind (including high protein foods and low carbohydrate foods), except as described under phenylketonuria (PKU) Treatment in Section 1 of the COC.

## Services your plan does not cover (Exclusions)

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### Personal Care, Comfort or Convenience

Television; telephone; beauty/barber service; guest service. Supplies, equipment and similar incidental services and supplies for personal comfort. Examples include: air conditioners, air purifiers and filters, dehumidifiers; batteries and battery chargers; breast pumps (This exclusion does not apply to breast pumps for which Benefits are provided under the Health Resources and Services Administration (HRSA) requirement and as required by California regulation); car seats; chairs, bath chairs, feeding chairs, toddler chairs, chair lifts, recliners; exercise equipment; home modifications such as elevators, handrails and ramps; hot tubs; humidifiers; Jacuzzis; mattresses; medical alert systems; motorized beds; music devices; personal computers, pillows; power-operated vehicles; radios; saunas; stair lifts and stair glides; strollers; safety equipment; treadmills; vehicle modifications such as van lifts; video players, whirlpools.

### Physical Appearance

Cosmetic Procedures. See the definition in Section 9 of the COC. Examples include: pharmacological regimens, nutritional procedures or treatments. Scar or tattoo removal or revision procedures (such as salabrasion, chemosurgery and other such skin abrasion procedures). Skin abrasion procedures performed as a treatment for acne. Liposuction or removal of fat deposits considered undesirable, including fat accumulation under the male breast and nipple. Treatment for skin wrinkles or any treatment to improve the appearance of the skin. Treatment for spider veins. Hair removal or replacement by any means. Replacement of an existing breast implant if the earlier breast implant was performed as a Cosmetic Procedure. Note: Treatment of benign gynecomastia (abnormal breast enlargement in males). This exclusion does not apply to the reconstructive and Medically Necessary treatment of benign gynecomastia for male patients. Physical conditioning programs such as athletic training, body-building, exercise, fitness, flexibility, and diversion or general motivation. Weight loss programs (for example, Weight Watchers®, Jenny Craig® or other structured weight loss programs) whether or not they are under medical supervision. Weight loss programs for medical reasons are also excluded. Wigs regardless of the reason for the hair loss.

### Procedures and Treatments

Excision or elimination of hanging skin on any part of the body. Examples include plastic surgery procedures called abdominoplasty or abdominal panniculectomy, and brachioplasty. Medical and surgical treatment of excessive sweating (hyperhidrosis). Medical and surgical treatment for snoring, except when provided as a part of treatment for documented obstructive sleep apnea. Psychosurgery. Gender/sex reassignment surgery is not covered unless the same procedure is allowed in the treatment of another condition, not related to gender identity or gender dysphoria. This exclusion does not permit the denial of coverage if the health care services involved are otherwise available under the Policy, including but not limited to hormone therapy, hysterectomy, mastectomy, and vocal training. Also, this exclusion does not permit the denial of coverage for health care services available to a Covered Person of one sex due only to the fact that the Covered Person is enrolled as belonging to the other sex or has undergone, or is the process of undergoing, a gender transition. Physiological modalities and procedures that result in similar or redundant therapeutic effects when performed on the same body region during the same visit or office encounter. Biofeedback. The following services for the diagnosis and treatment of TMJ: surface electromyography; Doppler analysis; vibration analysis; computerized mandibular scan or jaw tracking; craniosacral therapy; orthodontics; occlusal adjustment; dental restorations; and physical therapy modalities that have general value but show limited or no efficacy in the treatment of TMJ including cold laser, diathermy, thermography, iontophoresis, biofeedback, and TENS. Upper and lower jawbone surgery, except as required for direct treatment of acute traumatic Injury, dislocation, tumors or cancer or as described in Temporomandibular Joint (TMJ) Services under Section 1 of the COC. Orthognathic surgery and jaw alignment, except as a treatment of obstructive sleep apnea. Surgical and non-surgical treatment of obesity. Stand-alone multi-disciplinary smoking cessation programs. These are programs that usually include health care providers specializing in smoking cessation and may include a psychologist, social worker or other licensed or certified professional. The programs usually include intensive psychological support, behavior modification techniques and medications to control cravings. Breast reduction surgery except as coverage is required by the Women's Health and Cancer Rights Act of 1998 for which Benefits are described under Reconstructive Procedures in Section 1 of the COC. In vitro fertilization regardless of the reason for treatment.



## Services your plan does not cover (Exclusions)

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### Providers

Services performed by a provider who is a family member by birth or marriage. Examples include a spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services performed by a provider with your same legal residence. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider. Services which are self-directed to a free-standing or Hospital-based diagnostic facility. Services ordered by a Physician or other provider who is an employee or representative of a free-standing or Hospital-based diagnostic facility, when that Physician or other provider has not been actively involved in your medical care prior to ordering the service, or is not actively involved in your medical care after the service is received. This exclusion does not apply to mammography.

### Reproduction

Health services and associated expenses for infertility treatments, including assisted reproductive technology, regardless of the reason for the treatment. This exclusion does not apply to services required to treat or correct underlying causes of infertility. Surrogate parenting, donor eggs, donor sperm and host uterus. Storage and retrieval of all reproductive materials. Examples include eggs, sperm, testicular tissue and ovarian tissue. The reversal of voluntary sterilization.

### Services Provided under Another Plan

Health services for which other coverage is required by federal, state or local law to be purchased or provided through other arrangements. This includes, but is not limited to, coverage required by workers' compensation, no-fault auto insurance, or similar legislation. This exclusion only applies when you are legally entitled to such other coverage and you are able to receive health services under the other coverage arrangement. Health services while on active military duty when you are on active duty for more than 30 days.

### Substance Use Disorders

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of Mental Disorders by the American Psychiatric Association. Educational services that are focused solely on primarily building skills and capabilities in communication, social interaction and learning. This exclusion for behavioral services does not apply to conditions defined as Severe Mental Illness and Serious Emotional Disturbances in Section 9 of the COC. Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, that are all of the following:

- Medically Necessary.
- Described as a Covered Health Service in Section 1 of the COC and in the Schedule of Benefits.
- Not otherwise excluded in Section 2 of the COC.

### Transplants

Health services connected with the removal of an organ or tissue from you for purposes of a transplant to another person. (Donor costs that are directly related to organ removal are payable for a transplant through the organ recipient's Benefits under the Policy.) Health services for transplants involving permanent mechanical or animal organs.

### Travel

Health services provided in a foreign country, unless required as Emergency Health Services. Travel or transportation expenses, even though prescribed by a Physician. Some travel expenses related to Covered Health Services received from a Designated Facility or Designated Physician may be reimbursed. This exclusion does not apply to ambulance transportation for which Benefits are provided as described under Ambulance Services in Section 1 of the COC.

## Services your plan does not cover (Exclusions)

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### Types of Care

Multi-disciplinary pain management programs provided on an inpatient basis for acute pain or for exacerbation of chronic pain. Custodial care or maintenance care; domiciliary care. Private Duty Nursing. Respite care. This exclusion does not apply to respite care that is part of an integrated hospice care program of services provided to a terminally ill person by a licensed hospice care agency for which Benefits are provided as described under Hospice Care in Section 1 of the COC. Rest cures; services of personal care attendants. Work hardening (individualized treatment programs designed to return a person to work or to prepare a person for specific work).

### Vision and Hearing

Purchase cost and fitting charge for eye glasses and contact lenses. Implantable lenses used only to correct a refractive error (such as Intacs corneal implants). Eye exercise or vision therapy. Surgery that is intended to allow you to see better without glasses or other vision correction. Examples include radial keratotomy, laser, and other refractive eye surgery. Bone anchored hearing aids except when the Covered Person has either of the following: Craniofacial anomalies in which normal or absent ear canals preclude the use of a wearable hearing aid, or Hearing loss of sufficient severity that it cannot be adequately remedied by a wearable hearing aid. Repairs and/or replacement for a bone anchored hearing aid for Covered Persons who meet the above coverage criteria, other than for malfunctions.

### All Other Exclusions

Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, which are all of the following: Medically Necessary Not otherwise excluded in Section 2 of the COC. Physical, psychiatric or psychological exams, testing, vaccinations, immunizations or treatments that are otherwise covered under the Policy when: required solely for purposes of school, sports or camp, travel, career or employment, insurance, marriage or adoption; related to judicial or administrative proceedings or orders; conducted for purposes of medical research (This exclusion does not apply to Covered Health Services provided during a clinical trial for which Benefits are provided as described under Clinical Trials in Section 1 of the COC); required to obtain or maintain a license of any type. Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country. This exclusion does not apply to Covered Persons who are civilians injured or otherwise affected by war, any act of war, or terrorism in the United States or in non-war zones outside of the United States. Health services received after the date your coverage under the Policy ends. This applies to all health services, even if the health service is required to treat a medical condition that arose before the date your coverage under the Policy ended. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Policy. In the event a non-Network provider waives co-payments, co-insurance and/or any deductible for a particular health service, no Benefits are provided for the health service for which the co-payments, co-insurance and/or deductible are waived. Charges in excess of Eligible Expenses or in excess of any specified limitation. Long term (more than 30 days) storage of body fluids, body tissues or body parts. Examples include cryopreservation of tissue, blood and blood products. Autopsy. Foreign language and sign language services. This exclusion does not apply to interpretive services available in UnitedHealthcare's language assistance program as required by California law. Health services related to a non-Covered Health Service: When a service is not a Covered Health Service, all services related to that non-Covered Health Service are also excluded. This exclusion does not apply to services we would otherwise determine to be Covered Health Services if they are to treat complications that arise from the non-Covered Health Service. For the purpose of this exclusion, a "complication" is an unexpected or unanticipated condition that is superimposed on an existing disease and that affects or modifies the prognosis of the original disease or condition. Examples of a "complication" are bleeding or infections, following a Cosmetic Procedure, that require hospitalization.

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**CAXG0252817 Modified**  
**Item#            Rev. Date**  
XXX-XXXX    0616

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